

iMozen

Company Profile



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About iMozen

iMozen Group is a technology company focused on developing Artificial Intelligence of Things (AIoT). The company is dedicated to developing Android Mobile IPC devices and targets several main sectors of the B2B markets including retail, logistics, warehouse, and manufacturing. Upholding the brand values of "innovation, focus, and simplicity," iMozen aims to streamline products and simplify complexity, creating products and services that are more focused and better aligned with customer needs.

iMozen Group is ambitious about the advancement of artificial intelligence (AI), big data and cloud computing to be utilized in the new AIoT business opportunities. With the mission of smart link to Android innovation for customers' happiness, iMozen aspires to enable customers with innovative and agile AIPC (AI + IPC) solutions for an intelligent work experience and highest efficiency.

Regions Covered

Taiwan, Mainland China, Japan, Korea, Europe, SEA Countries, United States

Headquarters
Taipei, Taiwan

Manufacturing
Taipei, Taiwan

Quick Fact of iMozen



Employees

70



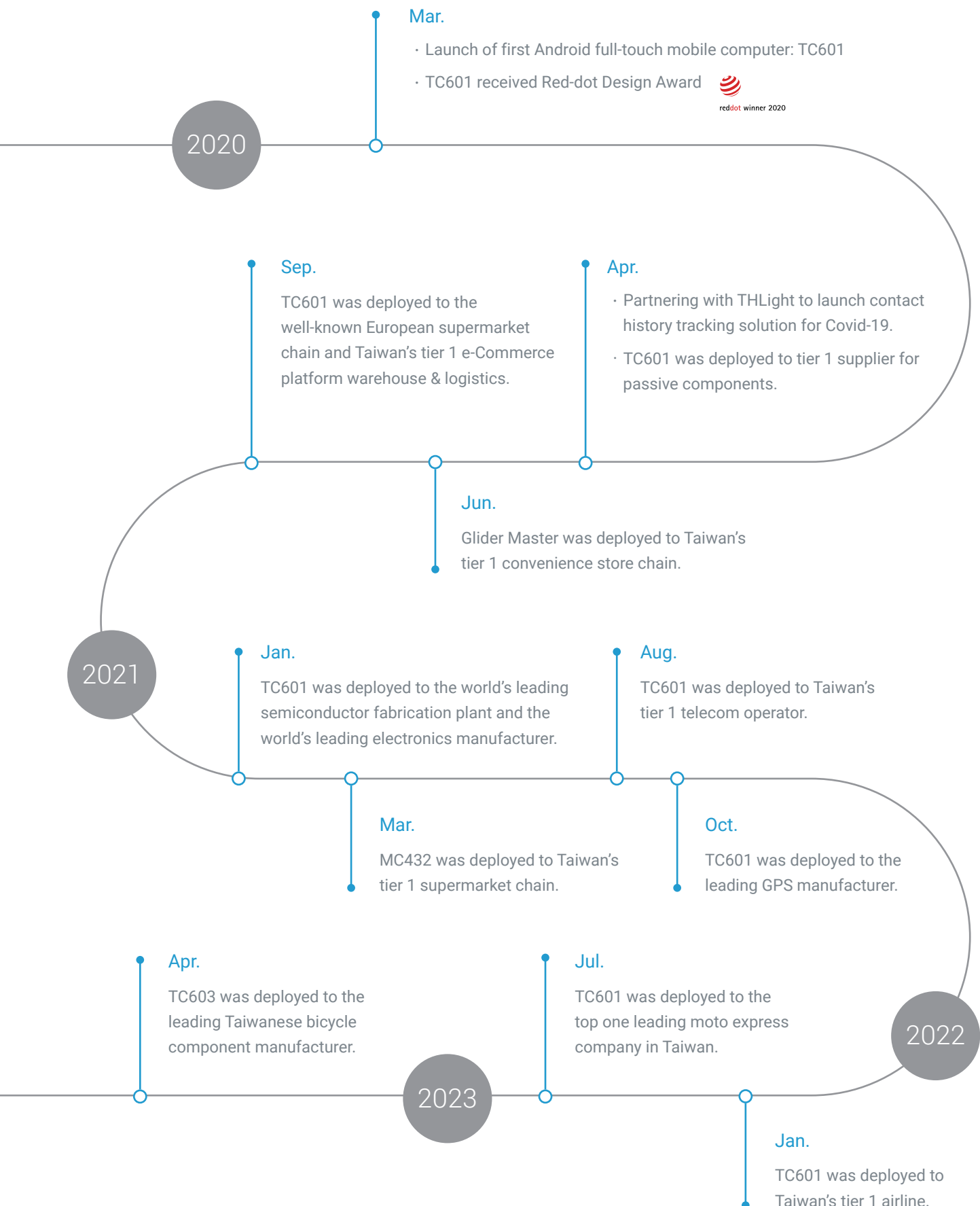
Product Portfolio

Mobile Computing,
Enterprise Tablet,
Data Capture,
Software Service

Company Strength

- Android Innovation in HW and SW total solution
- Software Customization by customers' requests
- Design Ability in thin and light form factor
- R&D Skills in mechanical engineering and new technology
- Flexibility in product spec/sku options
- FCST Mechanism for prompt delivery

Timeline & Milestone





Markets Served and Specialized

iMozen is the pioneer in the innovations of Android mobile computers. Starting with customers, we design our products and services to meet our customers' requirements in all domain areas. iMozen's products, software, services, and solutions are widely adopted in diverse industries to help enhance their workforce efficiency and task accuracy.

Our products can be adopted in the following industries:



Retail &
e-Commerce



Warehouse &
Distribution Centers



Logistics &
Transportation



Manufacturing &
Technology Foundries

With our roots in Taiwan, iMozen aims to propel the advancement and evolution of the ecosystem in more and various industries.

Product Portfolio

Mobile Computers



TC601



TC603



MC432

Enterprise Tablets



PT101

Barcode Scanners

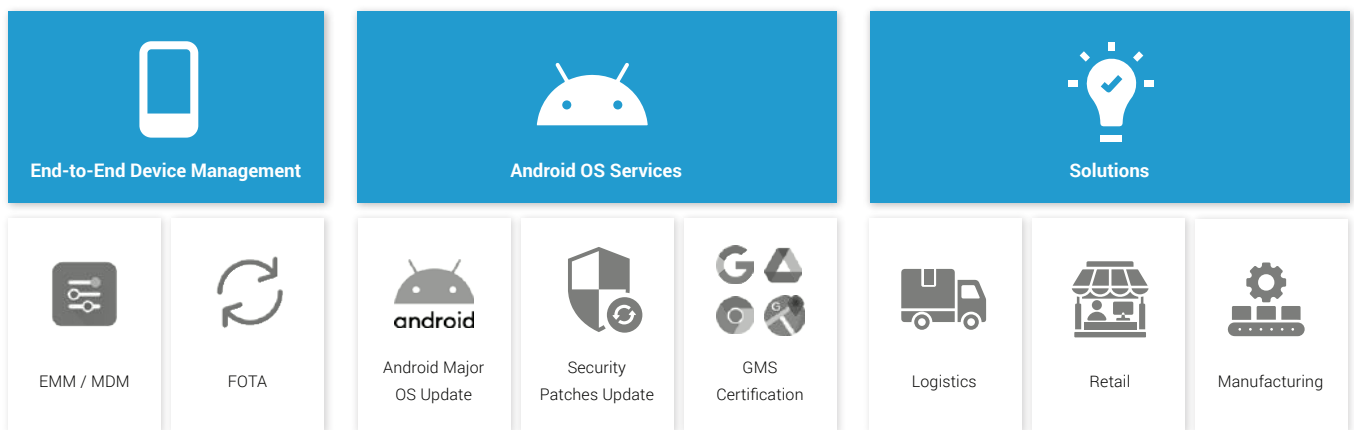


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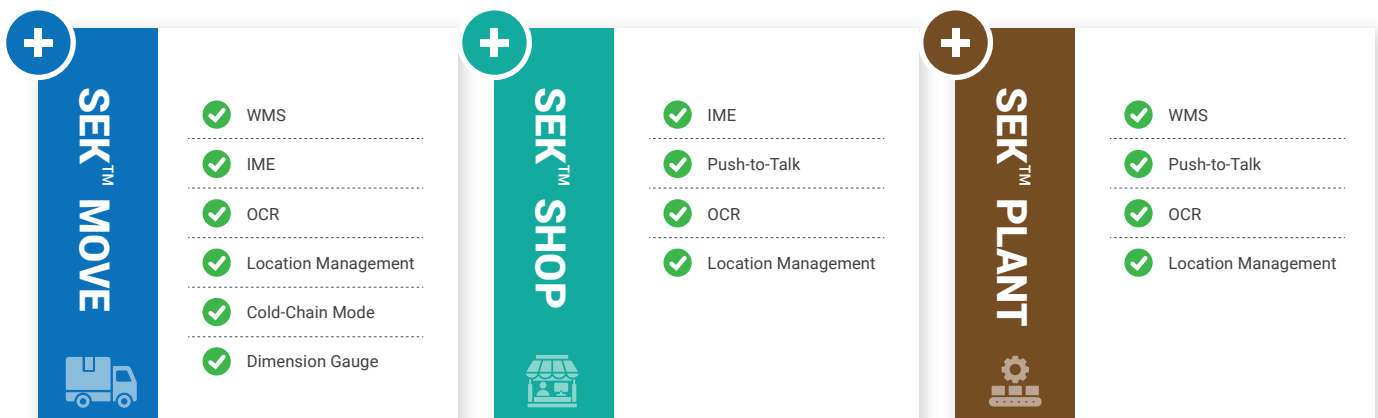
SW111

Software Extension Kit | iMozen SEK™



iMozen SEK™ Standard		SEK™ <i>Life</i>	SEK™	SEK™ <i>Pro</i>	SEK™ <i>ProMax</i>
		Monthly	Quarterly	Quarterly	Lifetime
Software Updates	Android Major OS Update	●	✓	✓	✓
	Security Patches Update	●	✓	✓	✓
	FOTA	●	✓	✓	✓
Device Management	EMM / MDM Platform	✓	●	✓	✓
	Battery Management	✓	●	✓	✓
	XROM Preload Image	✓	●	✓	✓
	Network iMGuard	✓	●	✓	✓
	Remote iMDesk	✓	●	✓	✓
Services	Product Training Session	✓	✓	✓	✓
	Priority Support	✓	✓	✓	✓
	Software Service Period Bulletin	✓	✓	✓	✓

iMozen SEK™ Solutions



Successful Use Cases

Retail and e-Commerce

iMozen Successfully Deployed TC601 Mobile Computer to the Well-known Supermarket Chain in Europe



Customer's Requirements

The customer is a well-known supermarket chain in Europe. In response to the drastic changes for consumer behavior in retail during the post-epidemic era, the international supermarket chain decided to implement a new purchasing method “click and collect (purchase items online and pick them up in-store)”, which means the clients can order products online and collect the purchasing items outside the stores at a specific time to avoid the risk of people’s physical contact.

Since 2020, the customer began to deploy TC601 mobile computer, a light and rugged barcode scanning hand-held device to meet the requirement of the orders from online purchase and physical store pick up to improve the efficiency of click and collect procedure. In response to the customer’s equipment purchase plan in 2023, iMozen actively participated in project bidding and won the order for the second time, establishing iMozen’s market share in the retail industry in the European market. Furthermore, the device needs to come with a mechanical keyboard to fit the European’s user behavior, along with customized software integration to sync the

device with the mechanical keyboard, making the data flow smoothly. TC601 has been sold in Europe, USA and Australia, successfully expanding the business internationally.

What iMozen Offers

- 1 / TC601, a thin and rugged mobile computer with beautiful aesthetics.
- 2 / Large touch screen for expanded viewing area to improve work efficiency.
- 3 / Provide a complete software blueprint, including Android software update plan.
- 4 / Promise the customer that the devices and accessories can be continuously used, and ensure to upgrade the next-generation CPU platform.

Retail and e-Commerce

iMozen Assists the Leading Supermarket Chain to Deploy Mobile Computer MC432 to Realize Digital Transformation



Customer's Requirements

iMozen's customer is the leading supermarket chain in Taiwan. In recent years, our client has proactively promoted digital transformation, and gradually transformed from a traditional grocery store to a digital supermarket chain. In response to customers' new shopping behaviors, and to accelerate the development of O2O commerce, the supermarket chain has implemented iMozen MC432 mobile computer, integrating the real-time inventory management system to shorten goods picking and tally time to improve efficiency and realize smart management for retail, warehouse and logistic industry, and further foster digital transformation.

What iMozen Offers

- 1 / MC432, a rugged mobile device with physical keypads.
- 2 / Device comes with enlarged touchscreen, customized scanner, replaceable battery, and hand strap hooks to provide superior application flexibility.
- 3 / The latest Android 10 operating system.
- 4 / Provides in-house software professionals to optimize the device software and related applications.



Warehouse and Distribution Centers

iMozen Mobile Computer TC603 was Successfully Deployed to the Largest E-Commerce Platform in Taiwan to Accelerate Warehouse Intelligentization



Customer's Requirements

The customer is the leading e-commerce company in Taiwan. In 2022, they decided to expand their warehouse and to replace their equipment. After evaluating various PDAs from different brands, the leading e-commerce brand decided to purchase iMozen TC603 as a continuation model because the device provides better user experience with ultra-lightweight design and 30-degree tilt scanning angle.

In addition to the deployment of hardware, iMozen further held the MDM workshop for our customer to enable them to understand the operation of MDM, the remote control software, supporting the leading e-commerce company to realize software and hardware integration in warehousing and march toward to smart warehousing.

What iMozen Offers

- 1 / TC603, a thin, light and rugged handheld device to be applied to retail, logistics and field service applications.
- 2 / Ergonomically designed with a 30-degree tilt scanning angle to enable the users to achieve the fastest and most accurate scanning performance with the easiest and least strenuous hand gesture.
- 3 / Launched a new model of TC603 pogo pins cradle, allowing customers to plug and unplug mobile computers more smoothly.

Logistics and Transportation

iMozen Mobile Computer TC601 Deploys to the Largest Moto Express Company in Taiwan to Optimize Couriers Working Process



Customer's Requirements

iMozen's customer is the biggest moto express company in Taiwan and they have implemented iMozen TC601 to optimize couriers' working process when delivering express. The customer was facing two major pain points; first, the company faced the problem of orphan PDA that old devices cannot provide uninterrupted post-sales service and connect new models. Second, old devices cannot provide remote software update services.

In order to solve the pain points above, our customer started to implement iMozen TC601 and adopted the new business model, FAST Model to replace old devices with new one without any interruption, providing seamless integration. In addition, iMozen provided FOTA remote update service, allowing customers to update software continuously to save time. The adoption of TC601 has improved couriers' efficiency and increased their productivity.

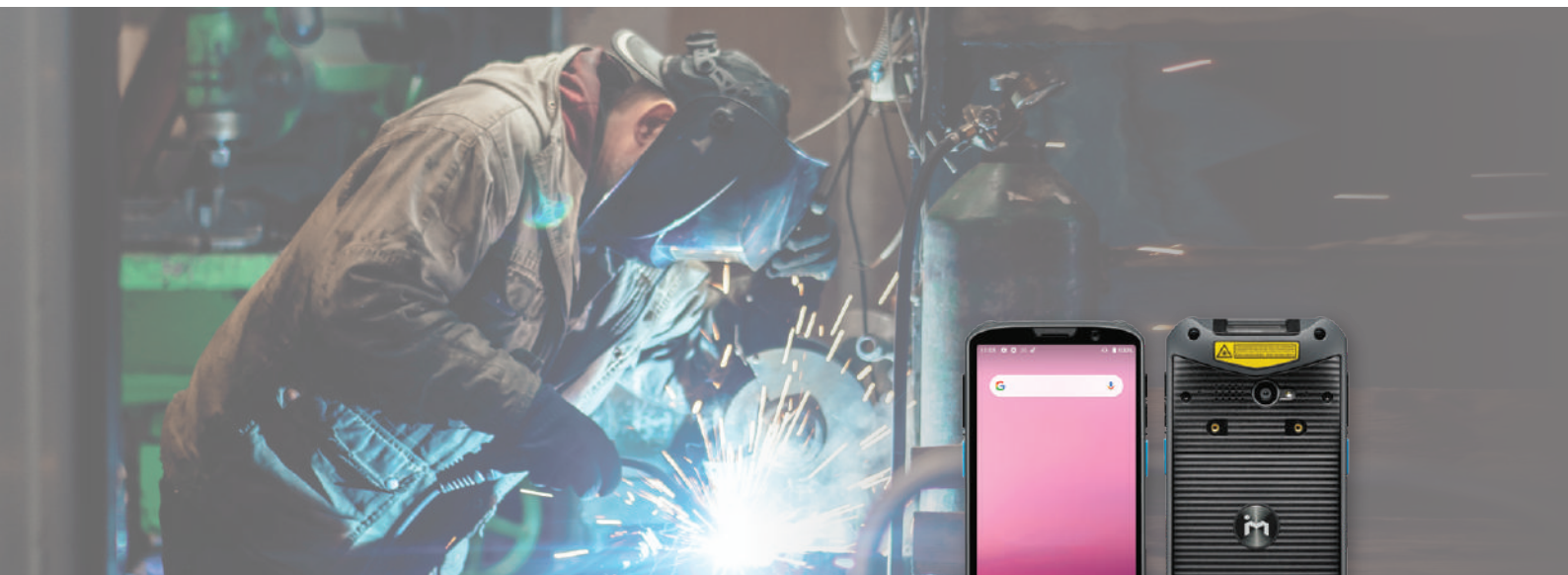
What iMozen Offers

- 1 / TC601, a thin and rugged mobile computer with well-designed.
- 2 / Large touch screen for expanded viewing area to improve work efficiency.
- 3 / FOTA remote update service.
- 4 / Provide a complete software blueprint, including Android software update.
- 5 / Promise customers that the devices and accessories can be continuously used to avoid the risk of orphan devices.



Manufacturing and Technology Foundries

iMozen collaborates with ZeroDimension Tech to integrate the advantages of TC603 and WMS, successfully implementing in a leading Taiwanese bicycle component manufacturer.



Customer's Requirements

The customer is a well-known manufacturer of bicycle components in Taiwan, and they would like to implement a paperless system to achieve real-time data integration. In the past, there were many forms managed manually at the factory, and the on-site personnel executed behaviors such as new product warehousing, material picking, and outbound delivery based on these forms. Since they were all managed manually, the on-site forms and the internal system processes could not be synchronized and updated in real-time. In addition, due to manual management, the transparency of execution details was insufficient, and there were concerns about information being tampered with and frequent occurrences of receiving wrong materials. Moreover, a large number of forms were not easy to carry around and tend to get stained in the factory environment.

To solve the above pain points, the client has implemented iMozen's mobile computer TC603. The TC603 features a 6-inch large screen for easy to read with lightweight and sturdiness, which is the reason why the TC603 is highly favored by the client and stands out among other different mobile computers.

Moreover, the client also implemented WMS developed by ZeroDimension Tech, who has rich experience in manufacturing. By integrating procurement platform and supplier platform, information flow and goods flow can be accurately synchronized with management side in real-time.

What iMozen Offers

- 1 / TC603, a thin, light and rugged handheld device.
- 2 / Ergonomically designed with a 30-degree tilt scanning angle to enable the users to achieve the fastest and most accurate scanning performance with the easiest and least strenuous hand gesture.
- 3 / Provide the Mobile Device Management (MDM) software services, including Kiosk mode, to facilitate remote management for end customers and save IT personnel's work time simultaneously.



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